

Henry's Avalanche Talk

Terms and Conditions of Booking

Definitions

In these Booking Conditions the words "Henry's Avalanche Talk", 'we', 'us' and 'our' mean or refer to HATadventures Ltd. The words 'client', 'you' and 'your' mean or refer to any person who enters into a contract with HATadventures Ltd. The word "programme" refers to any event involving skiing, training, lectures or any other activity organised by Henry's Avalanche Talk.

Payments and Confirmation of your Henry's Avalanche Talk programme

To make a booking you must either book online via our website www.henrysavalanchetalk.com or complete and sign a booking form and send it to us along with the appropriate payment. The full amount is payable to confirm your booking. The client signing the booking form shall be liable for full payment for all those clients to whom the booking form applies and for any other person subsequently added to the booking. Payments can be made by cheque payable to "Henry's HATadventures Ltd" or BACS transfer or credit card. A contract between Henry's Avalanche Talk and a client will only exist once Henry's Avalanche Talk has confirmed the booking via email and after the client's payment has been cleared.

Alteration of a Henry's Avalanche Talk programme by the Client

The person who signed the booking form originally must make any amendments or alterations to a booking in writing to Henry's Avalanche Talk. You will be advised of any changes in costs that occur as a result.

Alteration of a programme by HAT or Henry's Avalanche Talk

Should an alteration to any Henry's Avalanche Talk programme for which a booking has been made become necessary, the client shall be informed promptly. The client shall be offered the choice of accepting the alteration, or a full refund of any money paid to Henry's Avalanche Talk.

Cancellation of a programme by Henry's Avalanche Talk

We will not cancel a programme unless either we are obliged to do so by 'force majeure' or the number of fully paid-up bookings needed to operate the programme has not been reached. Force majeure includes epidemic, war, threat of war, riot, civil strike, industrial dispute, terrorist activity, natural or nuclear disaster, fire, technical problems to transport, closure or congestion of airports or ports, adverse weather conditions or similar events which are beyond our control, which neither we nor our suppliers could foresee or forestall even with all due care. If we cancel your programme we will not be liable for any expenses which you may have incurred in expectation of the programme taking place such as costs relating to travel, accommodation, equipment and any other expenses.

Cancellation of a Henry's Avalanche Talk programme by the Client

A cancellation by a client will only be confirmed once it has been received in writing by Henry's Avalanche Talk. If cancellation is made after full payment has been made and more than 6 weeks before arrival, a refund of 50% will be made. No refunds can be made for any cancellations made and received less than 6 weeks prior to arrival. We recommend that you ensure that your insurance policy covers you against irrecoverable cancellation costs.

Insurance

It is a condition of booking that all clients have adequate comprehensive ski and travel insurance to cover all activities and eventualities associated with your Henry's Avalanche Talk program.

Personal Injury

Henry's Avalanche Talk accepts no responsibility other than it is obliged to do by law for negligence of its agents or employees causing physical injury to Clients. Henry's Avalanche Talk accepts no responsibility or liability for any act or mishap causing injury or loss as a result of Force Majeure events, war, terrorism, natural or technical disasters, robbery, illness, government intervention, abnormal weather conditions (including avalanche) or other such happenings. We require you to take out adequate comprehensive insurance to cover all activities and eventualities associated with your Henry's Avalanche Talk programme.

Liability of the Client

All clients undertake to behave with propriety and in such a manner as to cause no damage, distress, danger or annoyance to other clients, property and/or any third party. The contract of any client in breach of this clause shall be terminated immediately and Henry's Avalanche Talk shall have no further contractual obligations.

Liability of Henry's Avalanche Talk

Henry's Avalanche Talk provides off piste skiing programmes and accepts no responsibility or liability for other elements of your holiday or trip including, but not limited to, accommodation and travel. You take full responsibility for satisfying yourself as to the quality and ability of the providers to execute the services in advance and will address any grievance by approaching the respective provider(s) directly.

Snow And Weather Conditions We cannot accept responsibility for the snow or weather conditions experienced during your Henry's Avalanche Talk programme. We do not offer a snow guarantee, but we operate in resorts with good snow records.

Jurisdiction: These terms and conditions and the contract to which they apply shall be governed by English Law.